

California Commission on Disability Access
Location Categories & Location Frequency of Complaints Filed

Location Category Code	2016		2015		Difference
	Total	%	Total	%	
1. Places of Lodging	135	4%	113	4%	22
2. Establishments Serving Food or Drink	888	27%	810	27%	78
3. Places of Exhibition or Entertainment	13	0%	3	0%	10
4. Places of Public Gathering	3	0%	1	0%	2
5. Sales or Rental Establishments	1,355	41%	1,240	41%	115
6. Service Establishments	853	26%	657	26%	196
7. Public transportation terminals, depots, or stations	26	1%	50	1%	-24
8. Places of Public Display or Collection	3	0%	4	0%	-1
9. Places of Recreation	22	1%	34	1%	-12
10. Places of Education	4	0%	10	0%	-6
11. Social Service Center Establishments	6	0%	4	0%	2
12. Places of Exercise or Recreation	32	1%	20	1%	12
Total	3,340	100%	2,946	100%	